



Application Instructions

The WINNpass is a program from the City of Winnipeg that provides eligible customers the opportunity to purchase full fare monthly transit pass at a reduced rate.

1. The application must be fully completed, signed by the applicant(s) over the age of 18 and include the required supporting documentation as indicated below. Incomplete forms will be returned by mail. This will result in a delay of the application process.

The eligibility criteria for the WINNpass program includes Winnipeg residents between the ages of 18-64 and one of the following;

- You are part of a household with an income less than the Low income Cut Off (LICO).
- You are receiving Employment Income Assistance (EIA).
- You are a new permanent resident or a refugee who has been in Canada for less than a year and has not filed an income tax return.

*Other adult household members may also be eligible for a discount.

2. A household refers to a group of two or more persons who live in the same dwelling and are related to each other by blood, marriage, common-law union, adoption or a foster relationship. The household members section of the application must include everyone of all ages who resides with you and is related by blood.
3. One of the following supporting documents for each household member over the age of 18 are required:
 - Copy of most recent Canada Revenue Agency Notice of Assessment (annual family net income)
 - Copy of Confirmation of Permanent Residence (COPR) document
 - Copy of Record of Landing or other documentation confirming date of landing
 - Case number from Employment Income Assistance (EIA), as well as a budget letter dated within the last 30 days and a letter or completed [declaration form](#) (available [online](#) or at Transit Customer Service Centres) signed by a case worker confirming:
 - if they are currently eligible or ineligible for an EIA transportation allowance, and
 - if they have received an EIA transportation allowance in the previous three months.



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4. Completed forms can be submitted:
 - In person at any [Transit Service Centres](#) or [alternate drop off locations \(Winnipeg Harvest or Winnipeg Access locations\)](#).
 - By mailing to Main Floor - 510 Main Street, Wpg. MB, R3B-1B9
 - Online at <https://winnpass.winnipeg.ca/>
 - By fax to 204-986-3245

5. Completing this application form does not guarantee eligibility for the WINNpass program.

6. If you have any questions about this application form or the WINNpass program, please contact 311 or visit <https://winnipegtransit.com/en/fares/winnpass/>